



January 15, 2010

Dear Administrator:

Thank you for providing quality services to our members. We would like to remind hospitals of the proper billing guidelines to adhere to when submitting claims for emergency services. Please distribute this notice to your billing personnel and/or companies. Below are the billing guidelines:

- Claims submitted with **99281- 99285** for facility must be accompanied by medical notes unless billed with a primary emergent diagnosis based on the prudent layperson auto-pay list. Claims that are billed without an emergent diagnosis and without medical records will be reimbursed at a triage rate.
- Claims billed using a primary diagnosis found on the prudent layperson auto-pay listing will be automatically approved for payment, but subject to periodic review for coding accuracy.

The above billing instruction is not a guarantee of payment. Payment is determined when claims are received and are subjected to various checks including, but not limited to, eligibility checks, coding checks, etc.

The emergent diagnosis list can be found on the Virginia Premier web site at www.viriniapremier.com . Should you have any questions, please do not hesitate to contact the Network Development Department at 800-727-7536.

Sincerely,

Patrick McMahon
Vice President, Network Development

cc: Vice-President, Claims and Encounters